Host Logic Model

Activities

- Promotion of Host program
- Recruitment and selection of volunteers
- Volunteer training
- Assessment of newcomers
- Matching of volunteers and newcomers
- Support of volunteers and newcomers
- Program support & monitoring

Outputs

- Existence of outreach plan
  - # and type of promotional/ outreach activities delivered (by official language [OL])
  - # promotional/ outreach products developed (if applicable)
  - Summary of media coverage
- # and type of volunteers selected (characteristics and interests)
  - # qualified volunteers by OL
  - # of volunteers on wait list to be matched
  - Source of recruitment
- # training sessions by OL
  - # participants at sessions by OL
- # of newcomer orientations/ assessments
  - # of newcomers who are accepted for matching by requested OL
  - Summary of newcomer goals
  - # of newcomers on wait list to be matched by OL of newcomers
- # numbers of newcomers matched by OL
  - # contacts between host and newcomer
  - Duration of match
  - Amount of time spent between newcomer and volunteer (estimate)
  - Type of activities carried out by volunteers & newcomers - summary
- # participants attending social/ community outings/ special events
  - # newcomers attending ongoing group activities, e.g., homework sessions, conversation groups
  - # and type of referrals of newcomers to other programs and services (quarterly summary)
  - # and type of group activities provided in French
- Checklist of key policies and processes related to service quality & effectiveness
  - Newcomer and host satisfaction ratings
  - Description of reports or program tools developed/ implemented
  - Results of francophone minority consultations

Immediate Outcomes

- Newcomers and potential volunteers are aware of Host program and how to access it
  - Community is aware of benefits of newcomers and volunteering, including francophone minority communities
- Suitable community members volunteer to become hosts
  - Volunteers understand their roles and responsibilities
- Volunteers have the skills, commitment and knowledge to be good hosts
  - Volunteers adopt reasonable goals for hosting experience
- Newcomers understand their roles and responsibilities
  - Newcomers adopt reasonable goals for hosting experience
- Newcomers and hosts meet objectives for match
  - Newcomers are engaged in social networks of hosts
  - Newcomers experience social support, friendship
  - Newcomers have informal guidance related to their goals and settlement needs
  - Volunteers have increased awareness and knowledge about other cultures
- Volunteers and newcomers participate in mutually enjoyable activities together
  - Conflicts in the volunteer/ newcomer relationship are resolved
  - Newcomers are aware of key aspects of Canadian society, civics and culture
  - Volunteers feel supported and are retained through multiple matches
- Agencies and settlement sector have capacity to deliver effective programs
  - Agency staff are knowledgeable and skilled
  - Newcomers and volunteers are satisfied with quality and effectiveness of services
  - Agencies and settlement sector have capacity to promote and offer services in both official languages

Intermediate Outcomes

- Host communities, including francophone minority communities, welcome and engage newcomers
- Newcomers of all ages and members of host communities are engaged in diverse social networks
- Newcomers can communicate in English and/or French
- Newcomers can access community resources and services, including libraries, health care, education
- Newcomers can meet personal goals, such as education, employment, or income improvement

Long Term Outcomes

- Canadian society benefits from the contribution of newcomers
- Newcomers are accepted and engaged in Canadian life
- Newcomers fully participate in all sectors of Canadian society - economic, political, social and cultural